

Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to Famly, Inc and Sprout House, Inc. and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Sprout House, Inc. include 200 Main Street and Sprout House. Famly, Inc operates Sprout House's childcare management software application. By using the Famly, Inc application, you consent to the data practices described in this statement.

Collection of your Personal Information

In order to better provide you with products and services offered, Sprout House may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number

If you purchase Sprout House's products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain services or products. These may include: (a) registering your child; (b) signing up for special offers from selected third parties; (c) sending us an email message; (d) submitting your credit card or other payment information when ordering and purchasing products and services. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future.

Use of your Personal Information

Sprout House collects and uses your personal information to operate and deliver the services you have requested.

Sprout House may also use your personally identifiable information to inform you of other products or services available from Sprout House.

Sharing Information with Third Parties

Sprout House does not sell, rent or lease its customer lists to third parties.

Sprout House may share data with trusted partners to help perform statistical analysis, send you email or postal mail or provide customer support. All such third parties are prohibited from using your personal information except to provide these services to Sprout House, and they are required to maintain the confidentiality of your information.

Sprout House may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Sprout House or the site; (b) protect and defend the rights or property of Sprout House; and/or (c) act under exigent circumstances to protect the personal safety of users of Sprout House, or the public.

Security of your Personal Information

Sprout House uses both digital and physical measures to secure your personal information and the personal health information of your children.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through the Sprout House website or the Family application cannot be guaranteed. Family Inc's privacy policy is located at <https://www.family.co/terms/privacy-policy>.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

E-mail Communications

From time to time, Sprout House may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication.

External Data Storage Sites

We may store your data on servers provided by third party hosting vendors with whom we have contracted.

Changes to this Statement

Sprout House reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our application, and/or by updating any privacy information. Your continued use of the application and/or Services available after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

Sprout House welcomes your questions or comments regarding this Statement of Privacy. If you believe that Sprout House has not adhered to this Statement, please contact Sprout House at:

Sprout House, Inc.

Chatham, New Jersey 07928

Email Address:

director@sprouthouse.org

Telephone number:

9736359658

Effective as of September 06, 2022